

**PERFECT COMFORT PACKAGED TERMINAL AIR CONDITIONER  
WARRANTY FOR PRODUCTS PURCHASED AND USED  
IN CANADA & USA**

**SAVE THIS CERTIFICATE.**

**BEFORE CALLING FOR SERVICE**, carefully read your instruction booklet. In the event your air conditioner requires servicing contact your nearest authorized service centre. If you do not know the nearest service centre, ask the company that you bought your air conditioner from or contact us. When requesting service, please have the model number, serial number, date of purchase and a description of the problem available. Service will be provided during normal working hours.

**ESTABLISHING PROOF OF PURCHASE DATE** for warranty purposes it is the customer's responsibility to provide proof of purchase; the effective date will be based upon the date of manufacture plus thirty (30) days. Retain your bill of sale as proof of purchase.

**STANDARD LIMITED ONE YEAR WARRANTY**

We will supply a replacement for any component part(s) found to be defective in materials or workmanship. Any replacement part(s) so supplied will be warranted for the balance of our product's warranty. We will pay for labour costs for such repair work at our established labour rates. See labour warranty sheet and rates for labour allowance. No payments will be made without a Perfect Comfort approval number. All approval numbers are issued prior to doing any warranty work.

**EXTENDED PARTS WARRANTY**

In the second through fifth year of warranty from the date of original purchase, if the compressor is found to be defective, we will supply a replacement part only. All replacement compressors assume the unused portion of the original warranty.

**USER WILL PAY FOR SERVICE CALLS TO:**

- Instruct the user on how to use the air conditioner.
- Replace house fuses, reset circuit breakers or correct house wiring.
- Clean or replace air filters.
- Correct improper installations.
- All expenses where the air conditioner is subjected to improper installation, inadequate maintenance, abuse or misuse, neglect, accident, fire, flood, or incorrect power source.
- The removal and reinstallation of the air conditioner if it is installed in an overhead or other inaccessible location.
- Shipping charges to deliver the air conditioner to an authorized service depot and return to installation.
- All labour and service call charges incurred after the Standard Limited One Year Warranty has expired, including diagnosis of the problem to accomplish repair.
- Cost of replacement refrigerant and all other charges incurred after the Standard Limited One Year Warranty has expired.

Service must be provided by a PERFECT COMFORT authorized service depot. All service calls and labour charges will be at our rate in effect at the time of the service.

This warranty applies only while the air conditioner remains at the original site and only to air conditioners installed in Canada & USA. PERFECT COMFORT shall not be liable for any indirect, incidental, consequential, or special damages in connection with any use or failure of this air conditioner. No one is authorized to change this warranty or to create for us on our behalf any other obligation or liability in connection with our product(s). There is no other warranty or condition in any respect, expressed or implied, made by or binding upon us other than the above or as provided by provincial law and which cannot be limited or excluded by such law.