



STANDARD PACKAGED TERMINAL AIR CONDITIONER  
WARRANTY FOR PRODUCTS PURCHASED AND USED  
IN CANADA

SAVE THIS CERTIFICATE

**BEFORE CALLING FOR SERVICE**, carefully read your instruction booklet. In the event your Perfect Comfort product requires servicing, contact your nearest authorized service centre. If you do not know the nearest service centre, contact the company you purchased your Perfect Comfort product from or call Perfect Comfort at 1-866-233-4022. When requesting service, please have the model number, serial number, date of purchase and a description of the problem available. Service will be provided during normal working hours.

**ESTABLISHING PROOF OF PURCHASE DATE**

For warranty purposes, it is the customer’s responsibility to retain the bill of sale as proof of purchase. Failing to do so, the effective date will be based upon the date of manufacture plus thirty (30) days or the date of shipment from Perfect Comfort.

**STANDARD WARRANTY**

Within **two years** of original purchase, Perfect Comfort will supply a replacement for any component part(s) found to be defective in materials or workmanship. All replacement part(s) assume the unused portion of the original warranty. Within **one year** of original purchase, Perfect Comfort will pay for labour costs for such repair work at our established labour rates. See Labour Warranty Rates & Codes sheet for labour allowance. In the **second through sixth year** of warranty from the date of original purchase, if the compressor is found to be defective, Perfect Comfort will supply a replacement part only. All replacement compressor(s) assume the unused portion of the original warranty. No payments will be made without a Perfect Comfort approval number. All approval numbers are issued prior to doing any warranty work.

**EXTENDED 1 YEAR PARTS WARRANTY**

After the first year starting from original purchase, for (1) additional year Perfect Comfort will supply a replacement for any component part(s) found to be defective in materials or workmanship. All replacement part(s) assume the unused portion of the original warranty. The extended warranty is **not included** with the unit and must be purchased within 30 days from purchase date from Perfect Comfort.

**EXTENDED 5 YEAR PARTS WARRANTY**

After the first year starting from original purchase, for (5) additional years Perfect Comfort will supply a replacement for any component part(s) found to be defective in materials or workmanship. All replacement part(s) assume the unused portion of the original warranty. The extended warranty is **not included** with the unit and must be purchased within 30 days from purchase date from Perfect Comfort.

**LIMIT OF LIABILITY**

The aggregate of all coverage and benefits paid or payable under this Limited Warranty shall not exceed the original price paid for the product, less installation charges. If the aggregate limit is met, or if the product is replaced in its entirety, the maximum liability will have been met under the Limited Warranty.

What is NOT included in the Warranty

- Charges for shipping, overtime rates, diagnosing equipment, and truck/vehicle usage.
- Replace house/facility fuses and/or circuit breakers, reset circuit breakers or correct house/facility wiring.
- Clean or replace air filters.
- Correct improper installations.
- All expenses where the Perfect Comfort product is subjected to improper installation, inadequate maintenance, abuse or misuse, neglect, accident, fire, flood, or incorrect power source.
- The removal and reinstallation of the Perfect Comfort product, if it is installed in an overhead or other inaccessible location.
- Perfect Comfort products that have unauthorized modifications to electrical and/or mechanical components.
- Shipping charges to deliver the Perfect Comfort product to an authorized service depot and return to installation.
- Perfect Comfort products that have been moved from the original site of installation.
- All labour and service call charges incurred after the Standard Limited One Year Warranty has expired.
- Cost of replacement refrigerant and all other charges incurred after the Standard Limited One Year Warranty has expired.
- Service work by unauthorized technicians.

Service must be provided by a Perfect Comfort authorized service depot. All service calls and labour charges will be at our rate in effect at the time of the service.

This warranty applies only while the Perfect Comfort product remains at the original site and only to Perfect Comfort products installed in Canada & USA. Perfect Comfort shall not be liable for any indirect, incidental, consequential, or special damages in connection with any use or failure of this product. No one is authorized to change this warranty or to create for us on our behalf any other obligation or liability in connection with our product(s). There is no other warranty or condition in any respect, expressed or implied, made by or binding upon us other than the above or as provided by provincial law and which cannot be limited or excluded by such law.

Model # \_\_\_\_\_ Serial # \_\_\_\_\_ Install Date \_\_\_\_\_